

Why switch

Your site is a success and generates a lot of traffic?
You do not have enough space to store all your files?
At OVH, you can easily move from one shared hosting package to another.

This change is free, you only pay the value of the new hosting (without losing what you have already paid).
It is advisable to make the switch late in the day. This will then update during the night and will be accessible on the new hosting the next morning. If you want to change your hosting, and you have a doubt about which hosting package to order, please contact our sales department on 0207 252 2310 or email customersupport@ovh.co.uk

Requirements

To switch, you must:

Have a hosting package
Be the administrative contact (Admin Nic).

Important information – New system

- ◆ **You no longer have to worry about data transfer FTP.**

These files are automatically linked to your new accommodation, as the anonymous (FTP2) and the audio (Real).

The SQL databases are maintained and remain accessible from your new hosting.

However, they remain linked to your old offer (including in size) and are counted in the number of bases that you can create on the new hosting. If you want to enjoy all the properties of your new offer, you can delete the databases from the old hosting then recreate others.

The change may take

- ◆ **a few hours** so that everything is operational on the new hosting.
- ◆ **The days remaining on your current hosting will be credited to your new hosting,** in proportion to the rate differences between the offers.
- ◆ **The email addresses do not change, you do not have to worry about it.**
- ◆ **The subdomains and multiple domains stay the same.** Thus, by default, you have nothing to

transfer,
your site
remains
active
after the
changeover!

In the section
hosting of your
domain, click the
"Change hosting
service" at the
bottom of the
page:

Select
your
◆ new
hosting
package
in the
dropdown,
and the
duration
of it
(available
under
offer),
then
validate:

◆ Finally, a
message
informs
you that
the order
was
created.
You can

access it directly by clicking on the link and is also sent to your contact email address.

If your current hosting has not yet expired, the remaining days will be credited with extra time on your new offer.

- ◆ From
- ◆ Make a new order on our site, as the primary domain name is with your current hosting:

It will say "Ovh domain registered with" or "domain not available"

witj us,
which is
normal.

◇ You
can
take
the
opportunity
to
renew
your
domain
or
transfer
it.
Choose
below
your
new
hosting
in
the
list
box
and
then
continue:

◇ Arriving
on
the
summary
order,
where
you
can
select
the
duration
of
your
hosting:

◇ You must use your NicHandle (OVH ID) and password:

If you have forgotten your username and / or your password, click on the link "Forgot your password?" At the bottom of page, or contact our support:
www.ovh.co.uk

◇ You can edit contacts (Nic) and the DNS associated with

the
area
and
accommodation.
Then
check
the
box
to
accept
the
conditions,
then
continue
to
view
your
order:

The order
in
question
will also
be sent
by email,
your
contact
address.

~~ # FF0000: **Attention: This refers to the old procedure and is no longer a HELP file backups and FTP SQL bases** ~~

Save FTP files

This is to recover the files on your site via FTP. To do this:

- ◆ Log into your hosting, using your FTP codes from your favourite FTP software. We will use the free FileZilla?

If you can not log in, follow our guide FileZilla:
<http://guides.ovh.com/FtpFileZilla> If you have a problem (lost IDs, error) see this page:
<http://guides.ovh.co.uk/FtpProbleme>

- ◆ Choose the folder where the files will be saved on your computer (local site):

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Default target destination is the root of your primary hard disk ("C" in general) if you do not mention any directory.

- ◆ Select your files to your hosting site (remote site)

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By default, your site is in the directory "www", but it can use files in the root, like "cgi-bin" or "requests". When in doubt it is better to backup everything.

- ◆ Copy the files from your accommodation to your computer (local site):

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Keep files and retrieved on your computer. Do not lose this because they will be forwarded to your new hosting later (stage 4).

Save your SQL databases

Then it will make a backup (also called a "dump") of your database. To do this, several possible solutions:

For the

- ◆ Manager (recommended) By
- ◆ PhpMyAdmin?
- ◆ For PHP For SSH access

You can find explanations for each method on the guide:

<http://guides.ovh.com/BackupBaseMySQL>

Recreate your database

Whether you're switching on your own (with a dump), or you apply for a provider, it will create your own databases on your new accommodation.

In your Manager, Accommodation section, under "SQL Database" and click "new base". You must customize the name of the database by adding 3 to 6 characters in the title predefined. Recreate all your bases and if you use several.

For more information about creating databases, see this guide:

<http://guides.ovh.com/CommentCreerBase>

Then it will return your backup (dump) of the former database. For this we need to connect to PhpMyAdmin?, using the parameters received by email when creating the new database.

You can access the console PhpMyAdmin? by the Manager, under "SQL databases":

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or directly by the web address for your accommodation (

<http://90plan.ovh.net/phpMyadmin> to supply 90Plan):

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Once in phpMyAdmin, click the name of the base that appears in the left menu:

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Then use the "Import" from the tabs at the horizontal menu. Selected via the file browser, the dump contains the information saved from your old database:

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To import your database from PHP script or command line, you can consult the following guide:

<http://guides.ovh.com/ImportBaseMySQL>

Redefine your sub-domains and multi-domains

If your hosting using subdomains and / or multi-domains, it will recreate them.

In anticipation of the operation, before switching you can check your configuration to your Manager, Section accommodation options "Sub-Areas" and "Multi-Domains". It will replicate these settings to create your sub-domains and multi-domains on your new accommodation.

To assist in the creation of your sub-domains and multi-domains, guides are available:
<http://guides.ovh.com/SousDom?>
and
<http://guides.ovh.co.uk/MultiDom>